

### **PTC Mathcad Prime 3.0 – Student Edition**

Your Product Code is *required* to operate PTC Mathcad. Please retain this insert for future reference. For any updates to these installation and licensing instructions, please visit [www.ptc.com/go/mathcad/licensingfaq](http://www.ptc.com/go/mathcad/licensingfaq).

***[insert product code sticker here]***

Here's how to install your software and request a license key for PTC Mathcad Prime 3.0:

1. Have your Product Code ready and ensure that you are connected to the Internet before starting the installation process. Obtaining a license file using this process *requires* a connection to the Internet. If you cannot connect to the Internet for the installation, please visit the following link from another Internet-connected computer: [https://www.ptc.com/appserver/lm/mathcad/call\\_logger/callLogger.jsp](https://www.ptc.com/appserver/lm/mathcad/call_logger/callLogger.jsp)
2. Install PTC Mathcad Prime 3.0 from the included CD.
3. Once installation is complete, open PTC Mathcad Prime 3.0. You will be presented with the License Wizard automatically; if the Wizard does not open, click 'Activate...'.  
The License Wizard will open to the Welcome screen. Choose 'Activate purchased license' and click 'Next'.
5. Enter the login information for your PTC .com account and click 'Next'. If you still need an account choose 'I am new to PTC.com and need to create an account', click 'Next' and enter the information on the next page. Be sure to indicate that you are a Student when completing this form. Then click 'Next'.
6. Enter your Product Code from above and select 'Next'.
7. Select which versions of Mathcad you want licensed and click 'Acquire License'. After a few moments you should reach the 'Done' screen, indicating that the license file has been successfully installed. Click 'Exit'.

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- For technical help relating to the installation and licensing of PTC Mathcad Student Edition, visit [https://www.ptc.com/appserver/cs/mathcad\\_case\\_logger/options.jsp](https://www.ptc.com/appserver/cs/mathcad_case_logger/options.jsp).
  - To run Mathcad 15.0 and Prime 3.0 side-by-side, first obtain your Prime 3.0 license file using the instructions above. Once this license file has been saved to your desktop, run the PTC Mathcad 15.0 License Setup wizard by opening a command prompt (usually Start > Run > cmd) and typing "c:\Program Files\Mathcad\Mathcad 15\mathcad.exe" /license (make sure to include the quotes and all spaces). Point the wizard to your PTC Mathcad Prime 3.0 license file (C:\ProgramData\PTC\Mathcad Prime\license\MathcadLicense.dat). You can now run both versions at the same time.
  - If you need the PTC Mathcad 15.0 software, it is available for download (using your Product Code from above) here: <https://www.ptc.com/appserver/lm/mathcad/download/index.jsp>.
  - To rerun the License Wizard at any time open PTC Mathcad Prime 3.0 and click on the PTC Mathcad orb in the upper left corner. Select "Mathcad Options", click to License tab and then 'Get License'.